GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:1086
ANSWERED ON:02.03.2016
Launch of 4G Services
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Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the amount of profit earned by the public sector telecom company Bharat Sanchar Nigam Limited (BSNL) during the last three years along with year-wise details thereof;

(b) whether BSNL has earned profit during last year;

(c) if so, the details of the future plans chalked out by the BSNL;

(d) whether BSNL has launched 4G services; and

(e) if so, the details thereof?

Answer

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)

(a) to (c) Details of profit/loss of Bharat Sanchar Nigam Limited (BSNL) during the last three years are as follows:
<pre>

Particular 2012-13 2013-14 2014-15
Profit / Loss (In Rs. Crore) (-)7884 (-)7020 (-)8234
</pre>
However, BSNL earned an operating profit of Rs. 673 crore during the year 2014-15. BSNL's income from services has increased by 4.16% in 2014-15 as compared to previous financial year which stands at Rs 27,242 crore.

BSNL is taking several steps to increase its revenue. Some of these are as follows:

â€¢ BSNL has planned to install 10510 of 3G Base Transceiver Stations (BTSs) & 14232 of 2G BTSs under Phase-VII GSM (Global System for Mobile communication) expansion for 15 Million lines. It has also planned to install additional 9600 of 3G BTSs and replacing of 5300 old BTSs of GSM Phase I, II & III in North & South Zone. An approximate capacity of 5 million shall be added in the GSM network of North Zone & South Zone. BSNL has already commissioned over 16.42 million lines. Out of the planned BTSs, 9829 (3G) BTSs & 12,491 (2G) BTSs are radiating (Total 22,320). This will improve 2G & 3G network coverage & data capability of 3G network.
â€¢ BSNL has planned to implement ERP (Enterprise Resource Planning) as one of the important IT initiative in two phases i.e. Phase-I Proof of Concept (POC) and Phase-2 Rollout. The ERP has been implemented in all the 49 units including eight Proof of Concept (POC) Circles .
â€¢ During this Five Year Plan (2012-17), BSNL has planned to make the entire wire line customer base network IP enabled. Next Generation Network (NGN) equipment based on the latest architecture are planned to be deployed gradually to replace the entire Circuit Switched equipments/ Digital Telephone Exchanges.
â€¢ BSNL has set wireline call centres for the customers of landline and broadband at Dehradun, Ajmer and Bangalore and traffic from all circles has been migrated to these call centres. These call centres are accessible through toll free number 1500 (from BSNL number) and 18003451500 (from other operator numbers).
â€¢ BSNL has launched various customer centric initiatives like Night free calling, Free Roaming, increased minimum speed of broadband to 2 Mbps etc.

(d) & (e) BSNL has soft launched 4G services in Chandigarh.